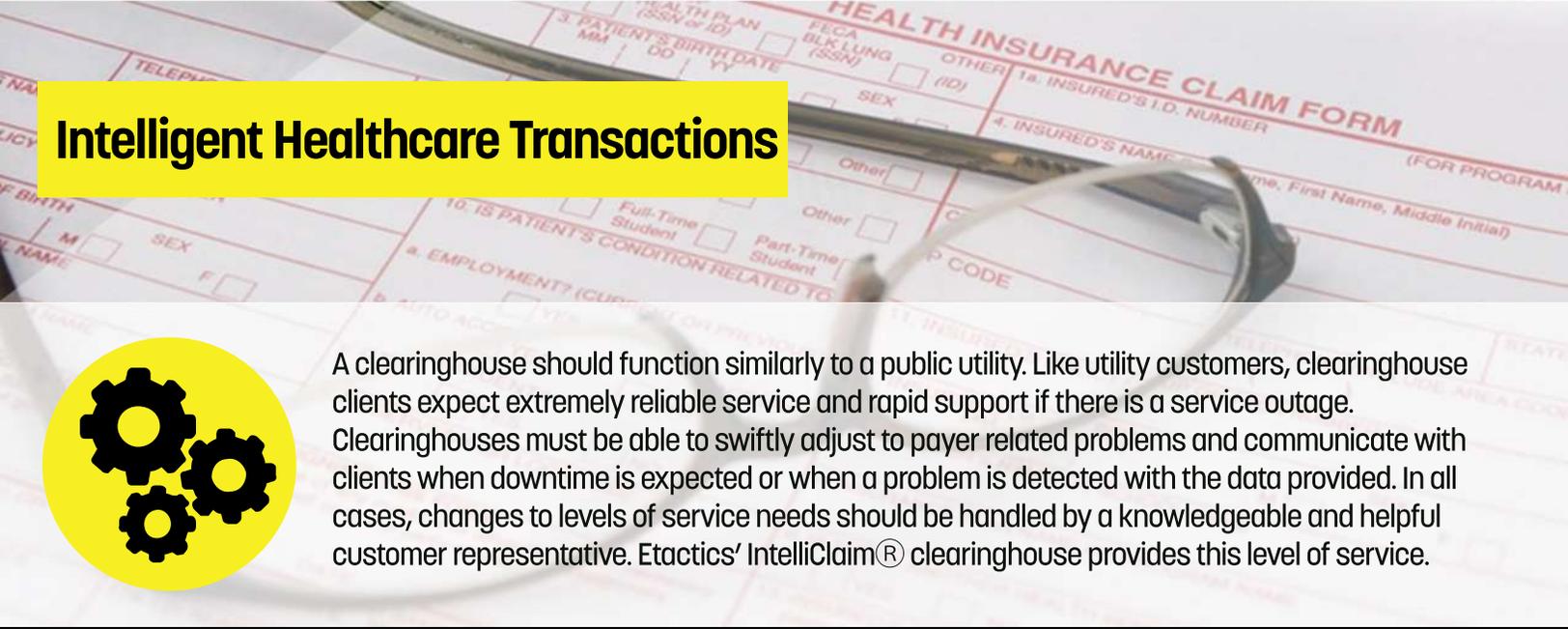
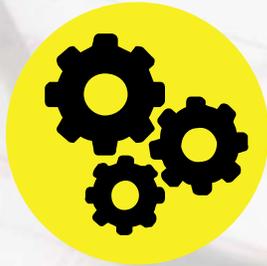




# IntelliClaim



## Intelligent Healthcare Transactions



A clearinghouse should function similarly to a public utility. Like utility customers, clearinghouse clients expect extremely reliable service and rapid support if there is a service outage. Clearinghouses must be able to swiftly adjust to payer related problems and communicate with clients when downtime is expected or when a problem is detected with the data provided. In all cases, changes to levels of service needs should be handled by a knowledgeable and helpful customer representative. Etactics' IntelliClaim® clearinghouse provides this level of service.

### Clearinghouse as a Commodity

In recent years, many practice management systems and hospital information systems have evolved to handle most payer requirements and quirks, greatly reducing the need for clearinghouses to embellish their basic services.

For providers with this level of sophisticated software, the value added by a clearinghouse is advocating on the client's behalf to insurance companies and acting as the bridge between the software and the insurance company. IntelliClaim boasts several flexible pricing models that ensure you are not paying for features or services you may never want or need.

### Value Added Partner

While some practice management systems are robust and independent, others lack needed or desired functionality. In such instances, a modern clearinghouse covers the gaps between what is needed on a claim and what the HIS or PM system natively generates.

**IntelliClaim** helps customers solve problems through claim scrubbing, eligibility verification prior to claim submission, in-portal claim editing, and workflow.

### IntelliClaim Services

**IntelliClaim** offers all of the following regardless of your pricing model and practice management or hospital information system:

- Claims Submission
- Standard claim scrubbing such as CCI, LCD & NCD edits
- Real-Time eligibility benefit verification
- Real-Time claim status checks
- Electronic Remittance Advice (ERA) delivery
- Integration to the AppealsPlus™ denial management product
- Comprehensive enrollment support
- World class customer service
- Custom programming services to meet your unique needs

Are we missing something? Only so much can fit on a brochure. Ask if we can do it!





# IntelliClaim

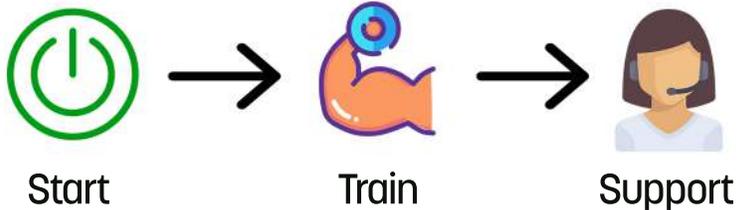
## World Class Customer Service

Our client managers are with you from day one including implementation and ongoing support.

We simplify and streamline the enrollment process including the verification of the receipt of ERAs and calling the appropriate payer on your behalf if there are problems.



After training, client managers are always available to answer any questions by email or phone. For more information, check out our testimonials and customer experience brochure.



## Eligibility Benefit Verification

Avoid rejections before submitting claims by checking patient benefits with real-time eligibility requests or by uploading a patient schedule to our user-friendly portal. IntelliClaim's eligibility verification user interface provides easy to understand status with detailed benefit information.

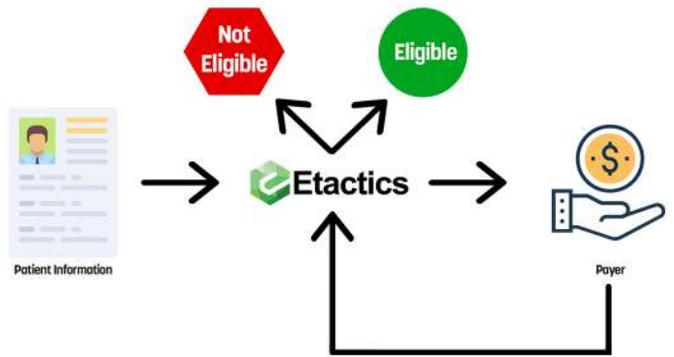
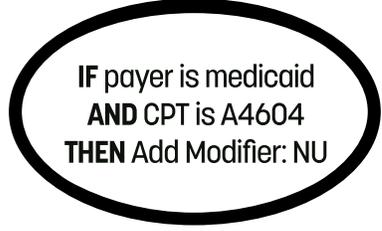
## Claim Scrubbing Services

Our standard claim scrubbing service applies appropriate edits to your claims, including National Coverage Decisions (NCD), Local Coverage Decisions (LCD), and Correct Coding Initiative (CCI). Affected claims are returned to you promptly for corrective measures. These claims can be worked in our portal or from within your PM or HIS system by importing an ANSI 277CA file.



- ✓ LCD
- ✓ NCD
- ✓ CCI

Clients can also request custom edits, which can filter and highlight mistakes then place affected claims into a workqueue for correction. Alternatively we will correct the claim automatically before and continue with the submission.



# We optimize your ability to receive proper reimbursement from payers and patients.