



# ConnectPlus

## Business Process Optimization



**ConnectPlus®** was initially developed to allow Etactics to enjoy a cloud based solution to serve its internal needs for both project and customer service management. Very quickly we realized the technology enjoyed inherent business process optimization functionality that could be utilized to serve our existing healthcare clients.

### ConnectPlus® Usage Today

Today applications of the **ConnectPlus®** technology serve healthcare clients manage aging receivables (i.e. A/R Insite) and efforts related to HIPAA compliance (i.e. K2 Compliance).

**ConnectPlus®** contains elements ("master records"), element types ("master types"), and relationships that map out how they are connected.

### Functionality for Any Business

Using this functionality we can describe any business process, any business hierarchy or any report that a client would need. All with just a few clicks of a mouse to state what type of elements you have and how they are connected. No development efforts needed to gain immediate utility and value from the solution!

### ConnectPlus® Fundamentals

**ConnectPlus®** separates an "Application Layer" from a "Presentation Layer" to allow a SQL database foundation to be implemented in nearly unlimited ways to represent client data with all of it's inherent relationships and via a user friendly GUI. The implementation is also completed through the GUI allowing technically minded staff at the client or partner level unprecedented autonomy in designing and implementing their own solutions.

Additional technology allows for extended functionality to manage the important work and action items represented by these tickets. Tickets, utilizing processes can be set to be automatically generated for users periodically, automating compliance tasks. Reminders can be set to go out before due dates, or when new tickets are assigned. Email is integrated into the ticketing module to allow users to send notes logged against tickets as outgoing emails. Reports and dashboards are built around the ticketing module, allowing for the inspection of process compliance.



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## What does **ConnectPlus®** Include?

- ❖ A series of connected relational MySQL databases.
  - ❖ Running the latest version, MySQL 5.7
- ❖ A flexible client facing web portal using the latest web security and encryption methodologies.
  - ❖ HTML 5, CSS3, JQuery
  - ❖ Plugins ready ("Content Providers")
    - ❖ Any business specific plugin can be created and easily added to any screen
  - ❖ Any element in your relationship can be as complex or simple as you need it
- ❖ A server side business layer written in the latest version of Java.
  - ❖ Java 8
- ❖ Robust RESTful web APIs to query and manipulate any element, element type or relationship in your dataset .
- ❖ A permission based authentication system
  - ❖ Supports Single Sign-on
  - ❖ Active Directory
  - ❖ Two-step Verification
- ❖ Connected Applications
  - ❖ Gmail, Outlook, Google Calendar
- ❖ Mobile Friendly

**ConnectPlus®** incorporates Business Process Optimization tools that allow clients and partners to design, inspect and optimize processes from within the application. These processes are then applied to individual records via tickets and assigned to various parties.



## Additional Features

**ConnectPlus®** was developed with a commitment to open source technology and maintains a full library of APIs to allow for integration with third party applications. Any action that can be taken utilizing the GUI, can be taken via the APIs as well. Further, the entire application was built for use over the web, and is intended to be browser agnostic.

Every element on any of the user facing screens in the application operates independently. This enables **ConnectPlus®** to employ a "Content Provider" based approach, meaning that data that resides on other applications and sources can be returned to a targeted "Content Provider" on any screen. Parameters from within **ConnectPlus®** can be passed as inputs into these Content Providers enabling for seamless integration of data from any accessible source, turning **ConnectPlus®** into a centralized hub for data from multiple client applications.

Optimize your Business Processes through the Cloud,  
Contact Us Today!



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